



Illinois Attorney General Consumer Resource Directory

Illinois Attorney General Senior Consumer Fraud Hotline: Call 1-800-243-5377 or visit www.illinoisattorneygeneral.gov

Illinois Attorney General Consumer Fraud Hotlines:

- Chicago: 1-800-386-5438
TTY: 1-800-964-3013
- Springfield: 1-800-243-0618
TTY: 1-877-844-5461
- Carbondale: 1-800-243-0607
TTY: 1-877-675-9339
www.illinoisattorneygeneral.gov

Illinois Attorney General Military and Veterans Rights Hotline: Call 1-800-382-3000 (TTY: 1-800-964-3013) or visit www.illinoisattorneygeneral.gov

Illinois Attorney General Charitable Trust Bureau: Before you give to a charity, call 312- 814-2595 or visit www.illinoisattorneygeneral.gov

Illinois Attorney General Disability Rights Bureau: Call 312-814-5684 or visit www.illinoisattorneygeneral.gov

Illinois Attorney General Health Care Hotline: Call 1-877-305-5145 or visit www.illinoisattorneygeneral.gov

Illinois Attorney General Identity Theft Hotline: If you have been the victim of identity theft or believe your personal or financial information may have been compromised, call 1-866-999-5630 (TTY: 1-877-844-5461) or visit www.illinoisattorneygeneral.gov

Illinois Department on Aging Senior Helpline: To obtain a Benefit Access Application for the Seniors Free Transit Ride Program, Persons with Disabilities Free Transit Ride Program and Secretary of State License Plate Discount, call 1-800-252-8966 (TTY: 1-888-206-1327) or visit www.state.il.us/aging

Illinois Department on Aging Protective Services Hotline (formerly the Elder Abuse Hotline): Call the 24-hour hotline at 1-866-800-1409 (TTY: 1-888-206-1327) or visit www.state.il.us/aging

Illinois Department on Aging Senior Health Insurance Program (SHIP): Contact SHIP for free statewide health insurance counseling for Medicare at 1-800-548-9043 or visit www.state.il.us/aging/SHIP/default.htm

Illinois Commerce Commission: Report towing companies and household goods movers at 217-782-4654 (press 1) or visit www.icc.illinois.gov



Illinois Department of Financial and Professional Regulation: Check regulation, licensure and discipline of Illinois professionals at 1-888-473-4858 or visit www.idfpr.com

Illinois Department of Financial and Professional Regulation: Cemetery/Funeral Oversight: To request information or make a complaint about a cemetery, call the Cemetery Consumer Helpline at 1-888-756-8331 or visit www.idfpr.com

Illinois Department of Insurance: For information on the regulation of health, homeowner, auto and life insurance, or to file a complaint, call 1-866-445-5364 (TTY: 1-866-323-5321) or visit www.insurance.illinois.gov

State of Illinois Comptroller: For information on pre-need licensing and certification, call the Cemetery Care and Burial Trust Hotline at 1-877-203-3401 or visit www.ioc.state.il.us

State of Illinois Domestic Violence Helpline: Call 1-877-863-6338 (TTY: 1-877-863-6339)

Illinois Attorney Registration & Disciplinary Commission (IARDC):

To request an investigation of an Illinois licensed attorney, contact the IARDC at:

- Springfield: 1-800-252-8048
 - Chicago: 1-800-826-8625
- www.iardc.org

Illinois State Treasurer: Call the Unclaimed Property Division at 217-785-6998 or visit www.treasurer.il.gov

Illinois Secretary of State: Call the Public Service Line at 1-800-252-8980 or visit www.cyberdriveillinois.com

Illinois Secretary of State Police: For information about the regulation of new and used auto dealers, auto parts, auto repairers and auto builders, call 217-782-7126 or visit www.cyberdriveillinois.com/departments/police/home.html

Illinois Secretary of State Securities: For information about the regulation of the securities industry in Illinois and protection of investors, contact:

- Chicago: 312-793-3384
 - Springfield: 217-782-2256
- www.cyberdriveillinois.com/departments/securities/home.html

Illinois Department of Human Rights: For assistance under the Illinois Human Rights Act, contact:

- Chicago: 312-814-6200
 - Springfield: 217-785-5100
 - Marion: 618-993-7463
 - TTY: 1-866-740-3953
- www.illinois.gov/dhr

Illinois Department of Human Services: Call the Customer Helpline at 1-800-843-6154 (TTY: 1-800-447-6404) or visit www.dhs.state.il.us

Illinois Department of Healthcare and Family Services: For information regarding health care coverage for adults and children who qualify for Medicaid visit www2.illinois.gov/hfs/Pages/default.aspx. Call the Child Support Services Call Center at 1-800-447-4278 (TTY: 1-800-526-5812) or visit www2.illinois.gov/hfs/Pages/default.aspx

Illinois Department of Public Health: To file a complaint against a nursing home, call the Nursing Home Hotline at 1-800-252-4343 or visit www.idph.state.il.us

Illinois Department of Labor: To file a complaint regarding unpaid wages, call 312-793-2800 or visit www.illinois.gov/idol

State of Illinois Judicial Inquiry Board: To file a complaint regarding judicial misconduct or the failure/inability of a judge to perform judicial duties, call 1-800-227-9429 (TTY: 312-814-1881) or visit www2.illinois.gov/jib/Pages/default.aspx

Social Security Administration: Call 1-800-772-1213 (TTY: 1-800-325-0778) or visit www.ssa.gov

Medicare: For specific questions about your claims, medical records or expenses, call 1-800-633-4227 or visit www.mymedicare.gov

Report Medicare Fraud: Report fraud to the U.S. Department of Health & Human Service Inspector General at HHSTips@oig.hhs.gov or call 1-800-447-8477 (TTY: 1-800-377-4950)

Internal Revenue Service (IRS) Customer Service: Call 1-800-829-0582 (ext. 462) or visit www.irs.gov

Federal Trade Commission: If you receive unsolicited email offers or spam, you can forward the messages to the Federal Trade Commission at spam@uce.gov or call the FTC consumer helpline at 1-877-382-4357 (TTY: 1-866-653-4261) or visit www.ftc.gov

Federal Bureau of Investigation (FBI) Internet Crime Complaint Center: To report potential e-scams, visit www.ic3.gov

Consumer Financial Protection Bureau (CFPB): For assistance with mortgage, credit card and student loans or other consumer financial products, call 1-855-411-2372 (TTY: 1-855-729-2372) or visit www.consumerfinance.gov

National Do Not Call: To avoid telemarketing or solicitor calls, register for the Do Not Call Registry at 1-888-382-1222 (TTY: 1-866-290-4236) or www.donotcall.gov

Opt Out: To opt out of receiving pre-screened credit card offers, call 1-888-5-OPTOUT (1-888-567- 8688) or visit www.optoutprescreen.com

Mail Preference Service: To reduce unwanted junk mail, contact the Direct Marketing Association at 212-768-7277, www.dmchoice.org or P.O. Box 643, Carmel, NY 10512

