know your rights

IMMIGRANT ASSISTANCE

By state law, Immigration Services Providers should…

- ✓ Provide you with a written contract in English and your native language
- ✓ Provide you with a Three-Day Right To Cancel your contract
- ✓ Return all documents to you upon demand
- ✓ Register with the Illinois Attorney General's Office

Immigration Services Providers may NOT provide legal advice or accept fees for legal advice unless they are licensed attorneys.

Immigration Services Providers must register with the Illinois Attorney General's Office.

To check the status of a Services Provider or file a complaint, please call us.

Chicago	Springfield	Carbondale
1-800-386-5438	1-800-243-0618	1-800-243-0607
TTY: 1-800-964-3013	TTY: 1-877-844-5461	TTY: 1-877-675-9339

Spanish Speaking
1-866-310-8398

www.IllinoisAttorneyGeneral.gov

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